Study Protocol: Phase III single-blinded fast-track pragmatic randomised controlled trial of a complex intervention for breathlessness in advanced disease

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Abstract

Background: Breathlessness in advanced disease causes significant distress to patients and carers and presents management challenges to health care professionals. The Breathlessness Intervention Service (BIS) seeks to improve the care of breathless patients with advanced disease (regardless of cause) through the use of evidence-based practice and working with other healthcare providers. BIS delivers a complex intervention (of non-pharmacological and pharmacological treatments) via a multi-professional team. BIS is being continuously developed and its impact evaluated using the MRC’s framework for complex interventions (PreClinical, Phase I and Phase II completed). This paper presents the protocol for Phase III.

Methods/Design: Phase III comprises a pragmatic, fast-track, single-blind randomised controlled trial of BIS versus standard care. Due to differing disease trajectories, the service uses two broad service models: one for patients with malignant disease (intervention delivered over two weeks) and one for patients with non-malignant disease (intervention delivered over four weeks). The Phase III trial therefore consists of two sub-protocols: one for patients with malignant conditions (four week protocol) and one for patients with non-malignant conditions (eight week protocol). Mixed method interviews are conducted with patients and their lay carers at three to five measurement points depending on randomisation and sub-protocol. Qualitative interviews are conducted with referring and non-referring health care professionals (malignant disease protocol only). The primary outcome measure is ‘patient distress due to breathlessness’ measured on a numerical rating scale (0-10). The trial includes economic evaluation. Analysis will be on an intention to treat basis.

Discussion: This is the first evaluation of a breathlessness intervention for advanced disease to have followed the MRC framework and one of the first palliative care trials to use fast track methodology and single-blinding. The results will provide evidence of the clinical and cost-effectiveness of the service, informing its longer term development and implementation of the model in other centres nationally and internationally. It adds to methodological developments in palliative care research where complex interventions are common but evidence sparse.

Trial Registration: ClinicalTrials.gov: NCT00678405
ISRCTN: ISRCTN04119516

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Background

Intractable breathlessness can completely dominate a patient’s life causing physical disability, loss of independence and dignity and lowered self-esteem [1-3]. It is common in advanced disease, both malignant and non-malignant. In chronic obstructive pulmonary disease (COPD) and heart failure it is nearly universal by the time of death, its prevalence reaching over 50% in both conditions in the advanced stages. It occurs in 49% of the general population with all cancers [4], and in 90% of those with lung cancer [5]; these figures will rise as deaths from mesothelioma peak in 2016 [6]. The incidence of breathlessness in cancer is second only to that of pain [7]. Breathlessness is also a devastating accompaniment in less common cardio-respiratory diseases, e.g. interstitial lung disease and cystic fibrosis. Despite its prevalence breathlessness remains a poorly controlled symptom in which traditional pharmacological interventions are frequently ineffective [1,8,9].

However, patterns of breathlessness in cancer and COPD differ. Once patients with cancer become breathless they usually have a very short time to live and may become breathless at rest, whereas patients with COPD may live with gradually worsening symptoms and increasingly devastating consequences for years. As a result, patients with different diagnoses and their carers may have different needs [10]. The effects on the patient and family with malignant or non-malignant disease include increased social isolation, reduced activity, chronic anxiety, loss of employment and other changes in roles and perceived status [3,11]. Further, the economic burden to the healthcare system is significant [12].

Advances in the palliation of breathlessness include non-pharmacological intervention services to reduce or contain the severity of the sensation and, for patients with COPD, pulmonary rehabilitation programmes [13,14]. Non pharmacological methods for the management of breathlessness acknowledge the cognitive and emotional component [9]. Breathlessness services developed for patients with lung cancer have been formally evaluated with positive outcomes in terms of distress due to breathlessness, functioning and quality of life [15-17] however each of these studies had limitations: all were clinic based (patients were not seen at home); two were randomised controlled trials but one lacked published power calculations; and the outcomes reported by all were limited to patient outcomes i.e. none reported staff satisfaction, the views of referrers, or carer outcomes. Breathlessness studies have identified significant suffering among carers who report severe anxiety and helplessness as they witness their partners’ suffering and feel powerless to reduce it [3].

In November 2003, a pilot Breathlessness Intervention Service (BIS) was set up at Addenbrooke’s Hospital consisting of a clinical specialist physiotherapist and palliative care consultant [18]. BIS aims to manage the symptom of breathlessness in patients with any disease (malignant or non-malignant), using a rehabilitative approach. It uses a ‘toolkit’ of interventions including: evidence-based non-pharmacological interventions (psychological, social and physical); palliative care input (e.g. end of life issues, psychosocial issues, family concerns); and pharmacological review. Thus BIS seeks to enhance the self-management of breathlessness. Uniquely, care is located flexibly in clinic or in patients’ own homes, as appropriate. Referrals come from medical specialists, GPs and allied health professionals (with medical consent).

From the outset its development and evaluation was grounded in the MRC’s framework for the development and evaluation of complex interventions [19]. Following the developmental work conducted over the past twelve years (Pre-clinical-Phase II[3,10,18,20,21]), BIS is now undergoing evaluation in a Phase III definitive randomised controlled trial (RCT). This paper presents the Phase III RCT protocol.

The aim of Phase III is to address the following research questions:

1. Is BIS more effective than standard care for patients with intractable breathlessness from advanced malignant or non-malignant disease?
2. Does it reduce patient and carer distress due to breathlessness, and increase patients’ sense of mastery of the symptom?
3. What are the experiences and views of those who use BIS, their informal carers and the clinicians who refer to it?
4. Is BIS cost-effective?

Methods/Design

Design

Phase III is a mixed method pragmatic fast track single blinded randomised controlled trial of BIS versus standard care.

BIS offers care and support to patients with malignant or non-malignant conditions. Due to the differing disease trajectories of these two groups, BIS uses two broad service models: one for patients with malignancies (intervention over a two week period) and one for patients with non-malignant conditions (intervention over a four week period), summarised in Table 1. The trial therefore consists of two sub-protocols: one for patients with malignancies (four week protocol) and one for patients with non-malignant conditions (eight week protocol) (Figures 1 and 2).

Based on methods piloted at Phase II [20,21], consented patients are randomised either to a ‘fast-track’ group where they receive BIS immediately or to a waiting
Table 1: Service model for the Breathlessness Intervention Service (BIS) at Addenbrooke's Hospital, Cambridge University Hospitals NHS Foundation Trust (March 2008)

<table>
<thead>
<tr>
<th>Disease group course:</th>
<th>Non-malignant (nm) course</th>
<th>Malignant (m) course</th>
</tr>
</thead>
<tbody>
<tr>
<td>Examples:</td>
<td>e.g. COPD, heart failure, neurological disorders</td>
<td>e.g. all cancers, UIP</td>
</tr>
<tr>
<td>Referral:</td>
<td>Post, fax, electronic</td>
<td>Post, fax, electronic</td>
</tr>
<tr>
<td>Assessment lead:</td>
<td>Clinical Specialist Physiotherapist or Clinical Specialist Occupational Therapist</td>
<td>Medical Consultant (i.e. sees a doctor earlier in the intervention than non-malignant patients)</td>
</tr>
<tr>
<td>BIS team:</td>
<td>Clinical Specialist Occupational Therapist, Clinical Specialist Physiotherapist, Medical Consultant</td>
<td>Medical Consultant, Clinical Specialist Occupational Therapist, Clinical Specialist Physiotherapist</td>
</tr>
<tr>
<td>Medical assessment:</td>
<td>May be required</td>
<td>Always required (review of pharmacological management at 1st visit)</td>
</tr>
<tr>
<td>First appointment:</td>
<td>Maximum wait of 3 weeks for first appointment</td>
<td>Maximum wait of 1 week for first appointment</td>
</tr>
<tr>
<td>Range of face-to-face visits:</td>
<td>2-3</td>
<td>1</td>
</tr>
<tr>
<td>Average no. of telephone contacts (with patient/primary care staff):</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Ratio of face-to-face to telephone:</td>
<td>1:1</td>
<td>2:1</td>
</tr>
<tr>
<td>Average length of service contact:</td>
<td>4 weeks + 16 week follow up (from 1st assessment) post any pulmonary rehab/other referral</td>
<td>2 weeks + 6 week follow up (from 1st assessment) post any pulmonary rehab/other referral</td>
</tr>
</tbody>
</table>
| Service outcome measures collected at first assessment: | - modified Borg at rest, self-reported, on exertion and on completion of exercise test  
- anxiety due to breathlessness at rest, self reported, on exertion and on completion of exercise test  
- physiological measures e.g. oxygen saturation, heart rate | - modified Borg at rest, self-reported, on exertion and on completion of exercise test  
- anxiety due to breathlessness at rest, self reported, on exertion and on completion of exercise test (if acceptable)  
- physiological measures e.g. oxygen saturation, heart rate |

Non-pharmacological interventions:

| 1st stage of intervention: | More likely to be concurrent with pharmacological interventions |
| Pharmacological interventions: | More likely to be concurrent with non-pharmacological interventions |

1st stage interventions (selection & application as clinically indicated): The majority of these interventions are used with this group, & taught over a longer period of time:
- explanation & reassurance
- anxiety management
- psychological support
- hand-held fan
- information fact sheets
- emergency plan
- positioning to reduce work of breathing (rest, recovery & activity)
- breathing control
- education to patient, carer & health care generalists
- pacing & lifestyle adjustment
- individualised exercise plan
- relaxation & visualisation
- airway clearance techniques
- advice regarding nutrition & hydration
- support to family & patient to utilise education & self-support programmes
- sleep hygiene
- smoking cessation prompt
- brief cognitive therapy
- pharmacological review
- well-being intervention
- hypnosis
- mindfulness CD
- referral to specialist services (see below)

More selective use & application of these interventions, & taught over a shorter period of time:
- explanation & reassurance
- anxiety management
- psychological support
- hand-held fan
- information fact sheets
- emergency plan
- positioning to reduce work of breathing (rest, recovery & activity)
- breathing control
- education to patient, carer & health care generalists
- pacing & lifestyle adjustment
- individualised exercise plan
- relaxation & visualisation
- airway clearance techniques
- advice regarding nutrition & hydration
- support to family & patient to utilise education & self-support programmes
- sleep hygiene
- brief cognitive therapy
- pharmacological review
- well-being intervention
- hypnosis
- mindfulness CD
- referral to specialist services (see below)
list group (control condition) where they receive the intervention after a defined period on a waiting list during which time they receive standard care. The advantage of a fast-track design is that it has the strength of a RCT, but with greater acceptability as all patients receive the intervention. Due to the palliative status of the patients referred to BIS, and the existence of BIS prior to this proposed RCT, a traditional intervention and control group design (where the control group would be denied access to the service) would be unethical and unacceptable [22]. This alternative fast-track design proved highly acceptable at Phase II [20].

Setting
BIS is a secondary care service which provides care in a community setting, predominantly seeing patients in their own homes. It principally takes referrals from the Addenbrooke’s catchment area seeing patients from Cambridgeshire, Hertfordshire and Essex and, where practical, further afield.

Intervention
Table 1 outlines the minimum core interventions delivered by BIS. The service provides a thorough psychological and physical assessment taking into account patient and carer needs and breathlessness triggers. A treatment plan is agreed and implemented incorporating a range of evidence-based non-pharmacological and pharmacological techniques relevant to the patient and their lifestyle, helping them to self-manage their symptoms. A personal emergency plan is agreed and practiced, with each patient receiving a copy. Paper copies of quality controlled information leaflets are provided (also accessible via the internet).

Standard care
For the purposes of this trial, ‘standard care’ is defined as specialist outpatient appointments in secondary care (e.g. respiratory, cardiology, neurology or oncology) which may include specialist nurse input, and primary care services.

Sample
The clinical team screen all referrals to the service against the study inclusion and exclusion criteria (Table 2) and a screening log is maintained.

Recruitment
A Patient Information Sheet is sent by first class post to eligible patients inviting participation in the trial. On the sub-protocol for patients with non-malignant conditions a second mailing is sent if there is no response.
within a week. On the sub-protocol for patients with malignancies a BIS clinician conducts a telephone follow-up if there is no response within a week; this clarifies that the patient has received a recruitment pack and establishes whether or not they would like to participate in the trial. If the patient (from either sub-protocol) refuses trial participation, or there is still no response, the service arranges to see the patient in the usual way and they are not recruited to the trial. If the patient responds positively to a recruitment letter a researcher
contacts them to arrange to visit and explain the study in more detail, answer any questions, obtain informed consent, conduct the baseline interview (t1) and identify their lay carer.

If their lay carer is present at the patient’s t1 then they are directly invited to participate in the study. If they are willing then the researcher answers any questions, obtains informed consent and conducts the carer baseline interview (t1). Where possible, carers are interviewed separately from patients as this was found to be important in the Phase I of the evaluation [3]. If the lay carer is not present then a recruitment pack (similar to that for

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Figure 2 BIS Phase III measurement point flow chart - malignant conditions. shaded area = intervention.
the patient) is either left for them with the patient, or posted to them, depending on circumstances. They are then approached in the same way as for patients.

Randomisation
Randomisation is carried out within 24 hours of the baseline interview (t1) by a third party (Addenbrooke’s clinical trials’ team) sequentially opening sealed opaque envelopes containing the random group allocation previously generated using a computer programme by the study statistician (University of Cambridge). The envelopes were set up by an administrator at University of Cambridge. Patients are allocated to the fast track group or waiting list group with an equal 1:1 allocation ratio using the method of stratified randomisation, with disease group (malignant, non-malignant) as the single stratifier.

Patients are informed of the outcome of randomisation by the clinical trials’ team, by telephone. BIS is then notified of the outcome of randomisation by the clinical trials’ team (by secure email) in order that the service can book the first appointment with the patient in-line with the study protocols. The researcher is then notified that randomisation has occurred, and that the patient and service have been informed, but not the outcome of the randomisation. The purpose and need for single blinding is explained to patients and carers at the recruitment visit and they are reminded at the start of each subsequent blinded interview to try not to let the researcher know their group allocation. In addition, all data are handled using study identity numbers; group allocation identifiers will only be added at the analysis stage. A detailed description and discussion of single-blinding, piloted at Phase II, has been given elsewhere [20].

Measurement points
The data collection points (interviews) are outlined in Figures 1 and 2. Baseline interviews are collected for all respondents, regardless of diagnostic group, at t1, prior to randomisation.

For patients with non-malignant conditions and their carers, t2 occurs two weeks post t1 and the commencement of BIS (fast track group) or the entering of the waiting list (fast track group) and t3 occurs four weeks post commencing BIS (fast track group) or the entering of the waiting list (fast track group). The waiting list group have a t4 interview scheduled two weeks post their commencement of BIS (six weeks from t1). T5 occurs eight weeks after t1 (i.e. on discharge from BIS for the waiting list group or four weeks from discharge for fast track group). This model was successfully piloted at Phase II [20]. Therefore for those randomised to the fast track group, t2 and t3 represent midpoint and completion of the BIS intervention, for comparison with these same time-points in the contemporaneous control condition for those randomised to the waiting list group.

Table 2 Inclusion and exclusion criteria

<table>
<thead>
<tr>
<th>Inclusion criteria</th>
<th>Exclusion criteria:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patients:</td>
<td>Patiens/Carers:</td>
</tr>
<tr>
<td>(i) appropriate referral to BIS</td>
<td>(i) unable to give informed consent;</td>
</tr>
<tr>
<td>(ii) aged 18 years+</td>
<td>(ii) previously used BIS;</td>
</tr>
<tr>
<td>(iii) any patient not meeting any exclusion criteria</td>
<td>(iii) demented/confused;</td>
</tr>
<tr>
<td>Carer:</td>
<td>(iv) learning difficulties;</td>
</tr>
<tr>
<td>(i) informal carers (significant others, relatives, friends or neighbours) of Phase III RCT recruits</td>
<td>(v) other vulnerable groups e.g. head injury, severe trauma, mental illness;</td>
</tr>
<tr>
<td>(ii) aged 18 years+</td>
<td>(vi) not meeting all inclusion criteria.</td>
</tr>
<tr>
<td>(iii) any carer not meeting any exclusion criteria</td>
<td></td>
</tr>
</tbody>
</table>

Farquhar et al. Trials 2011, 12:130
http://www.trialsjournal.com/content/12/1/130
Due to the shorter time frame of the service model for patients with malignancies, there are no t2 or t4 interviews for patients or their carers in this group. Instead, t3 is conducted 2 weeks post t1 i.e. on discharge from BIS for the fast track group or just prior to commencement of BIS for the waiting list group. T5 then occurs four weeks after t1 (i.e. on discharge from BIS for the waiting list group or two weeks from discharge for fast track group). Therefore t3 is the time-point marking completion of the BIS intervention for those randomised to the fast track group, and the control condition in those randomised to the waiting list group.

Sample size
Sample size was calculated using a power calculation, with the potential effect size and standard deviation informed by the existing literature and our Phase II trial [20]. The estimated standard deviation of the primary outcome measure is 2.5. In order to detect a 2-point difference in mean outcome between groups (equivalent to 0.8 sd effect size) with 80% power using a two-sided t-test at the 5% level of significance, it is necessary to analyse 26 patients per arm per disease group (trial) followed up with a primary outcome (total 104 patients).

Therefore we propose to recruit a minimum of 120 patients, 60 per disease group, to ensure adequate power, effect size and allowance for attrition. Additionally, an adjustment for baseline in the analysis will improve the precision of the estimated intervention effect.

Outcome measures
Table 3 outlines the baseline and outcome measures selected following a review of the literature and, to avoid duplication, a review of measures used by the clinical service [23-31]. Baseline characteristics and outcomes include patients’ breathlessness, patient and carer distress due to breathlessness, patient and carer quality of life, patient and carer anxiety, other service use, caregiver burden, and patient and carer expectations of and satisfaction with BIS. The primary outcome measure is ‘distress due to breathlessness’ measured using a Numerical Rating Scale (NRS; 0-10).

At t1, prior to quantitative data collection, a brief qualitative interview is conducted to identify respondents’ experiences of breathlessness, or caring for someone who is breathless, and their expectations of BIS. Following receipt of BIS (t3 for fast track group; t4 and t5 for waiting list group) and after quantitative data collection,
a brief qualitative interview is conducted to identify respondents’ experiences of and satisfaction with BIS. The resulting interview schedule is therefore both quantitative and qualitative at each measurement point except t2.

In addition, brief semi-structured interviews are conducted with patients’ referrers two weeks after the referrer’s first patient is discharged from BIS. This allows time for receipt of discharge documentation. Referrers are only approached for interview after their first referral to the service within the RCT; they are assured that they will not be asked for interview after every referral.

For patients with malignant conditions, a second health care professional interview is sought with a non-referring health care professional (identified by the clinical team) to capture potential knock-on effects (positive or negative) of a BIS referral on other health care professionals.

Analysis
The same methods will be used to address the two research questions concerning the effectiveness of BIS and patient and carer distress and patient mastery of symptoms. Analyses will be presented separately for non-malignant and malignant participant groups. The baseline comparability of the arms will be examined by presenting pre-randomisation means and proportions of patient characteristics at timepoint t1 by randomised arm. The research questions will be addressed by cross-sectional comparison at t3 (end of intervention in fast track arm versus control condition in waiting list arm), using analysis of covariance adjusting for the baseline of the outcome within a linear regression framework. For the non-malignant group, this will be supported with the same analysis at t2.

Analyses will be primarily on an intention to treat basis. Secondary sensitivity analyses will be performed if there are deviations to the intervention protocol (requiring per protocol analysis) or there are baseline imbalances (requiring analysis adjustment). A graph will summarise the mean response over the time-points, with estimates and 95% confidence intervals for differences both between arms and within each arm over time from t3 to t5 (using paired t-tests). If a chi-squared test does not indicate that the t3 randomised effects are dissimilar in malignant and non-malignant groups, a simple average combined effect will be estimated with a narrower overall confidence interval to inform Phase IV. All analyses will be two-sided and assessed at the 5% significance level using SPSS software.

Qualitative data will be transcribed by an independent transcription company, checked and anonymised before analysis; transcripts will then be imported into NVivo software to facilitate the conduct of framework analysis [32]. Mixed method analyses will purposively sample qualitative data, based on quantitative findings.

Cost-effectiveness
The cost of services used by each patient will be calculated from service activity data and appropriate unit costs. The BIS intervention costs will be based on staff salary costs, plus oncosts, overheads and equipment and divided by a relevant level of activity. Information on the use of other health and social services and informal care (proxy-valued as a homecare worker) will be collected with the Client Service Receipt Inventory (CSRI) [29]. This will be combined with appropriate unit cost data [e.g. [33]] to generate service costs. Cost comparisons will be made using bootstrapping methods to account for any skewness in data distribution. Cost-effectiveness will be assessed by combining cost data with that on the primary outcome measure (distress due to breathlessness) and quality-adjusted life years (QALYs), in the form of incremental cost-effectiveness ratios (if the intervention group has better outcomes and higher costs) and cost-effectiveness acceptability curves which will show the probability that the intervention is cost-effective for a range a values placed on a unit improvement in outcome compared to the waiting list control group.

Monitoring
A Trial Management Group consisting of the clinical (BIS) and research teams (MF, JG/BBK) manage the everyday conduct of the trial through monthly face-to-face meetings and interim secure email contact. A Trial Advisory Group meets six monthly and consist of the clinical and research teams, the trial economist and statistician, academics (with expertise in complex interventions and palliative care RCTs), respiratory and oncology specialists, NHS managers, patients and carers.

Approvals and trial registration
Ethical approval was obtained from the Cambridgeshire 2 Research Ethics Committee (08/H0308/157) and R&D approval and sponsorship from Addenbrooke’s Hospital, Cambridge University Hospitals NHS Foundation Trust (A091322): current protocol version v5 110810. The trial is registered with http://ClinicalTrials.gov (NCT00678405) and Current Controlled Trials (ISRCTN04119516).

Discussion
This is the first evaluation of an intervention for breathlessness in advanced disease to have followed the MRC framework; only recently has the framework been used in a palliative care setting [34]. It is also one of the very few trials in palliative care to propose the use of fast track methodology [20,34,35], and the first, as far as we are aware, to combine this with single-blinding (other than our Phase II trial [20]).

The Phase III protocol described here was developed based on our Phase II pilot trial [20]. One limitation of
this is that the pilot focused only on patients with COPD. The reason for this was that COPD patients made (and continue to make) up the largest group of patients referred to BIS and existing studies of breathlessness interventions had focused on patients with malignancies. Funding was sought for a Phase II trial with patients with malignancies but was unsuccessful. Thus the methods outlined here for Phase III have not been tested on patients with malignant conditions.

A further limitation of this Phase III study may be that although some outcome measures were revised as a result of Phase II, the new measures adopted for Phase III were not subjected to formal piloting, nor were the economic evaluation measures i.e. EQ-5D and CSRI.

The MRC framework has provided a useful structure for the systematic development and evaluation of BIS [3,10,20,21], however, as Booth [36] has commented, the length of time for completion of the framework is considerable. The development work for the Pre-Clinical Phase began in 1998 and Phase III is due for completion in 2012. In this time there will have been changing contextual factors that will need to be considered and accounted for in terms of their impact on both the development of the service and the outcome of its evaluation. Campbell et al (2007) noted that the setting in which an intervention is given must be understood before the intervention can be used elsewhere [37]; this will be particularly important as the evaluation of BIS moves into Phase IV.

The results of this Phase III trial will therefore provide evidence of the effectiveness and cost-effectiveness of BIS, inform the long term development of the service and its implementation in other centres nationally and internationally, as well as adding to methodological developments in palliative care research and the development and evaluation of complex interventions.

List of abbreviations
BIS: Breathlessness Intervention Service; RCT: randomised controlled trial; COPD: chronic obstructive pulmonary disease; MRC: Medical Research Council; NRS: numerical rating scale; CSRI: Client Services Receipt Inventory.

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R&D approval, is main researcher on Phase III, and authored the background document to and subsequent drafts of this paper. SB founded service and evaluation, designed the original intervention and developed it subsequently with other BIS clinicians. SB is also an intervention provider (clinician), co-designed Phase III, co-applied for Phase III funding, and contributed to revising the paper. UH co-designed Phase III, co-applied for funding, and contributed to revising the paper. TP co-designed Phase III (economic evaluation), co-applied for funding, and contributed to revising the paper. PM co-designed Phase III (economic evaluation), co-applied for funding, and contributed to revising the paper. JG was the research associate during the first half of the Phase III RCT and led the initial drafting of this paper working closely with MF. BBK is the research associate for the second half of the Phase III RCT, has contributed to protocol revisions and contributed to revising the paper. All authors read and approved the final draft.

Competing interests
MF, TP, PM, UH, JG, and BBK declare that they have no competing interests. SB (founder of service) is one of the clinicians providing the intervention (BIS).

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